



# Tell us why you love our library!

## Consultation Summary

Find out more at **Your Say Whitsunday**  
<http://yoursay.whitsundayrc.qld.gov.au>

### 2018 Survey

Council asked for feedback on our Libraries across the region in Bowen, Cannonvale, Collinsville and Proserpine, to help plan for future services.

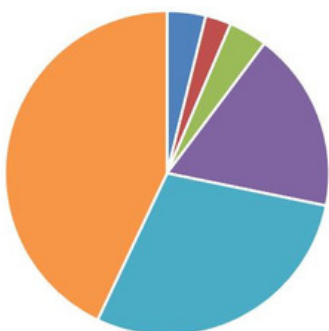
The survey was open for 4 weeks between 19 November and 17 December 2018.

#### 156 surveys were completed:

- 37 people completed the survey online;
- 119 people completed the survey in hardcopy at a Library branch.

### Who took the survey?

Age of Participants



**73%**

of participants were **Female**

**91%**

of participants were **Library Members**

**50%**

of participants visit the Library **weekly**

- 12 years and under
- 13 - 18 years
- 19 - 25 years
- 26 - 40 years
- 41 - 60 years
- 61 years and older

### What did you tell us?

**83%**

said the current opening hours **meet their needs**

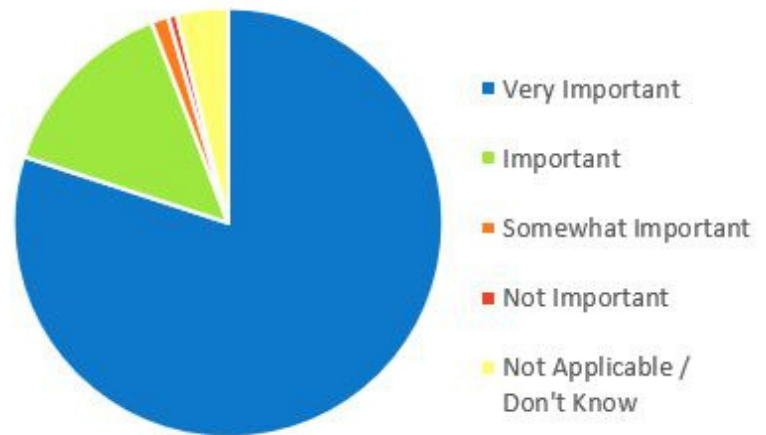
**Borrowing**

materials was voted the **most important** Library service

**63%**

of participants are **using E-Services**

Overall, how important is the library to you and your family?



### Top Comments



"Keep up the great work! Very patient, pleasant staff"

"Because it is so important to the community I think we need a much larger space."

"I love the fact the library is open on a Saturday...to encompass the working residents who can't normally get to a library during the week."

"It is great to have an active and enthusiastic team of librarians."



#### Top 10 Key Themes

